

**Town of Rockport  
Provider Agency Eligibility Questionnaire  
Fiscal Year 2009-2010**

**Name of Agency:** Spectrum Generations (the Central Maine Area Agency on Aging)  
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**MISSION AND SERVICES**

**Mission of Organization:**

For over 37 years Spectrum Generations has offered programs and services promoting vital and independent living options for the growing number of older adults and people with disabilities in Central and MidCoast Maine. These include both home and community based services such as; home delivered meals, a toll-free information and help line, community outreach specialists, caregiver and respite care, adult day care services, personal care and homemaker services, and elder abuse prevention programs. Our mission is to promote health, wellness, nutrition, life-long learning, community engagement, and the social well-being of older adults, their families, and caregivers.

**What measurable benefits are provided by your agency?**

Spectrum Generations programs and services make a difference in the lives of older adults – from the frail older person that can remain at home if they receive the right services – to those that benefit from the activities and socialization provided by the agency's seven community centers such as the Knox Community Center in Rockland. In Rockport for FY08/09 (current data for 2010 not yet available) Spectrum Generations provided 1,749 Meals on Wheels to homebound seniors or people with disabilities, Family Caregiver services to 22 caregivers caring for loved ones in Rockport, 52 hours of Outreach services assisting town residents who called for information and advice about everything from prescription drugs to heating assistance, and 502 hours of personal care services to town residents needing a little help to live at home rather than go into an assisted living facility.

**What intangible benefits are provided by your agency?**

If Spectrum Generations and other provider agencies were not able to provide these types of valuable services enabling people to continue to live in their own homes longer, the result could be an increased demand on state and federally funded services - leading to increased financial demands on towns.

**Distribution of services by town: (Data from FY 08/09)**

<b>1749</b>	<b>Meals on Wheels served</b>
<b>52</b>	<b>Outreach hours</b>
<b>50</b>	<b>Number of families receiving Family Caregiver assistance</b>
<b>73</b>	<b>Volunteer hours by Rockport residents</b>
<b>502</b>	<b>Hours of personal care services for Rockport residents</b>
<b>6</b>	<b>Number of Rockport Residents attending Health and Wellness Activities</b>
<b>48</b>	<b>Number of unduplicated Rockport residents served</b>

**Criteria for eligibility for service:** The funds Spectrum Generations receives from the Older American Act must be used for people over 60 years old, caregivers, or people with disabilities, but over and above that Spectrum Generations serves people of all ages and backgrounds.

**Did your agency have a structural/organizational change in the last year?** No

**Number of Rockport residents your organization served last year?** 48  
[This date was pulled by FY08/09 data]

**Did this change from previous years?** Increased

**Why did the number change?** Largely due to the increased number of Rockport residents receiving Meals on Wheels (11 to 17 unduplicated), and Family Caregiver Support services (22 to 33 unduplicated).

**Is this based on per contact or per visit count?** Some of both due to the variety of services.

**Is this calculated on a per client count?** Yes for some services.

**If the latter, what is the average number of contact per client?** We cannot determine the average number of contacts per client because of the variety of services we provide. For funding request purposes, we query our data tracking system for the number of unduplicated clients per town that receive any and all services from Spectrum Generations, then query again per service.

**On average, how much time was spent with each person per contact?**

We are not able to figure time spent with each client due to the broad range and type of services we provide. For example, the average MOW recipient received 159 meals, the average caregiver received 10 hours, and the average Bridges personal care consumer received 167 hours of care during this 12 month period.

#### FINANCIAL INFORMATION

What is your tax status: Non-profit Under what jurisdiction: IRS 501(c)3

What is the last year for which you filed a tax return (or equivalent documents)? 2008

From your budget, please provide:

EXPENSES	2009 Projected	2008 Actual (for 15 moths due to changing Fiscal Year)	2007 Actual
Salaries & Benefits	\$3,717,708	\$4,557,507	\$3,430,761
Program Supplies	815,612	1,236,365	855,529
Office & Admin	240,270	330,666	257,130
Fundraising Costs	37,182	70,674	44,969
Rent or Mortgage	283,868	343,439	278,263
Utilities	188,882	267,134	189,361
All Other Expenses	696,440	778,430	556,129
Total Expenses	5,979,962	7,584,215	5,612,142

#### EMPLOYEE INFORMATION

Number of full-time/paid employees 50

Number of full-time employees who are Rockport residents 0

Salaries & Benefits earned by Rockport residents \$ 0  
 Number of part-time/paid employees 118  
 Number of part-time employees who are Rockport residents 0  
 Salaries & Benefits earned by Rockport residents \$ 0

Number of total volunteers 915 (All volunteer information based on FY08/09 data)

Total hours contributed in 2008 36,039

Number of volunteers from Rockport 3 Total hours contributed in 2008 73

**Please list examples of "other expenses"**

Depreciation, building maintenance, insurance and bank fees

Do you make contributions in lieu of paying property taxes? Yes No

If so, how much did you contribute to Rockport in 2008? \$ NA

Would our funding provide for a "local match" from Federal, state or private grants? If so, at what rate?

Yes, 15% for Federal grants

REVENUES	2009 Projected	2008 Actual (for 15 moths due to changing Fiscal Year)	2007 Actual
Federal	\$1,951,625	2,407,338	1,784,666
State	416,883	671,588	489,668
County(ies)	3,000	12,000	6,000
Town(s)	104,318	200,644	143,084
Private Donations	304,255	839,824	394,028
Business Donations	87,686	135,744	80,631
Special Events	40,880	161,093	101,358
Fee for Service	2,230,892	2,722,539	2,021,735
Other Revenue/Income	847,311	540,277	371,382
Total Revenues	5,986,850	7,691,047	5,392,552

What are the Special Event Fundraisers that you sponsor? None

What are the sources of the "Other Revenues/Income" revenues?

Non-govt grants, rental income, interest income